Updating, entering, or reentering your PIN

If you’re receiving the error message shown below, you may need to update, enter, or reenter a PIN to continue using hoopla. To update your PIN settings, note the following steps:

1. From the upper right corner of the hoopla app, click the three vertical stacked dots to open the application settings.

2. Scroll down to the “Library Settings” section and click the “PIN” field to enter your PIN.

3. After entering your PIN, click “Save Library Settings.”